

March 2025

# BlueNews<sup>SM</sup> for Providers



BlueCross BlueShield of South Carolina and  
BlueChoice<sup>®</sup> HealthPlan of South Carolina

Reminder: BlueCross  
BlueShield of  
South Carolina  
Mammography Network

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Meet Our Newest Team  
Members

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Medical Policy Updates



## REMINDER: BLUE CROSS BLUE SHIELD OF SOUTH CAROLINA MAMMOGRAPHY NETWORK

Nearly everyone knows someone touched by breast cancer. The disease is frightening, but treatments are improving. We are learning more about ways to lower the risk.

One of the most important ways to lower the risk is to stay on top of screenings. Most plans with BlueCross BlueShield of South Carolina cover routine mammograms at no cost to members beginning at age 40. However, be sure to verify the member's eligibility and benefits before rendering services, as some plans vary.

Members with coverage under the routine mammography benefit will have the letter "M" or word "Mammogram" on their ID cards. You can use My Insurance Manager<sup>SM</sup> or contact the Provider Services number listed on the back of the member's ID card to verify eligibility and benefits.

Providers that receive a global payment from BlueCross for screening mammograms must pay the radiologist for the professional component. Radiologists should not bill the patient for this service. If you bill a patient in error, and the patient pays for the service, you must provide a refund.

If you have any questions, please reach out to your Provider Relations consultant.

## MEET OUR NEWEST TEAM MEMBERS



### Shasha Dunton

- ▶ **Hometown** Columbia, South Carolina
- ▶ **Education background** Bachelor's degree in French literature and language arts and a master's degree in adult education and training
- ▶ **Tenure with BlueCross** 23 years
- ▶ **Hobbies or fun fact** Shasha named all her younger brother's children.



### Willie Sutton III

- ▶ **Hometown** Columbia, South Carolina
- ▶ **Education background** Bachelor's degree in business management
- ▶ **Tenure with BlueCross** Three weeks but has additional years of experience with health care insurance
- ▶ **Hobbies or fun fact** Willie is a musician and an avid USC Gamecocks and Dallas Cowboys fan!

## CONTACTING PROVIDER RELATIONS

Do you have questions beyond what you can find through My Insurance Manager? Do you want to learn more about our programs? Our Provider Relations consultants are here to serve as liaisons between BlueCross and the health care community.

You can easily reach out to your consultant by viewing the contact information on the [latest territory maps](#).





## MEDICAL POLICY UPDATES

BlueCross frequently revises the medical policies used to make clinical determinations for a member's coverage.

Review the **latest medical policy updates**. We strongly encourage you to visit the **Medical Policies and Clinical Guidelines** page regularly to stay abreast of these changes and to read any policy in its entirety.



BlueCross BlueShield of South Carolina and  
BlueChoice® HealthPlan of South Carolina

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**Benefits Disclaimer:** The information listed is general information and does not guarantee payment. Benefits are always subject to the terms and limitations of specific plans. No employee of BlueCross BlueShield of South Carolina or BlueChoice HealthPlan of South Carolina has authority to enlarge or expand the terms of the plan. The availability of benefits depends on the patient's coverage and the existence of a contract for plan benefits as of the date of service. A loss of coverage, as well as contract termination, can occur automatically under certain circumstances. There will be no benefits available if such circumstances occur.

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